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Two Year Limited Warranty

A two-year limited warranty is available to the original purchaser of the trolley hoist and covers the following components:

- Frame
- Hoist Reducer
- Trolley Wheel Assembly
- Top Sheave Assembly
- Load Block Assembly
- Trolley Line Shaft
- Hoist Floating Shaft
- Motor Couplings
- Trolley Line Shaft Couplings
- Pillow Blocks
- Drum
- Drum Coupling
- Bearings

Integrated Machinery Solutions warrants its products against defects in material and workmanship for a period of two years from date of shipment.

The limited warranty is effective provided:

1. The purchaser notifies Integrated Machinery Solutions in writing of the defect immediately after it becomes known to the purchaser.
2. No modifications, repairs, or services have been performed by the purchaser or third parties on the product without written approval by Integrated Machinery Solutions.

Any equipment or components mounted to the IMS hoist that are not manufactured by IMS carry a potential warranty provided by the original manufacturer but are not warranted by IMS in any way. Improper use of equipment including, but not limited to, use above rated capacity, misuse, post shipment modifications, lack of maintenance, neglect, improper environmental conditions or accidents are not covered in this two year limited warranty. Consumable items are also not covered in the two year warranty and include:

- Wire Ropes
- Brushes
- Latch Kits
- Brake Shoes/Pads
- Brake Coil
- Brake Rectifier

IMS will be obligated to the repair or replacement of warranted parts if needed.

IMS shall, in no event, be liable for losses to the purchaser such as claims, expenditures, work stoppages, operational delays, damages to property or people, consequential or indirect damage of any nature under this two year warranty.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.